



SPANISH NATIONAL CYBERSECURITY INSTITUTE



CYBERSECURITY BALANCE

2021



109.126

Incidents managed in 2021



90.168
of citizens and businesses



680
of critical and essential strategic operators

Red IRIS

18.278
concerning RedIRIS

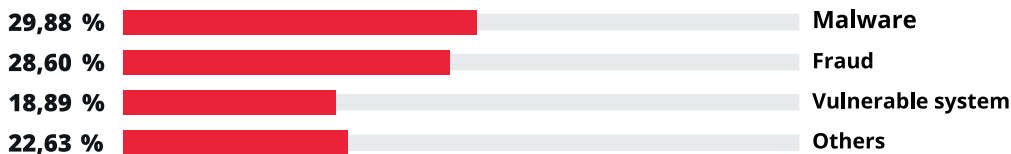


21.946
New vulnerabilities recorded



555
Security warnings

Breakdown of incidents by category



- **Malware:** any piece of software that performs actions such as data extraction or some other disruption to the system.
- **Fraud:** unauthorised use of resources, use of technologies and/or services by unauthorised persons, such as impersonation, breach of intellectual property rights or other financial deception.
- **Vulnerable system:** faults or deficiencies in a system that may allow an authorised user to access the information or remotely to perform prohibited operations.
- **Others:** intrusion, intrusion attempt, abusive content, data theft, availability, information gathering, etc.

REPORT TO US

Incidents, vulnerabilities, online fraud, phishing, malware, etc.

incidencias@incibe-cert.es



69.211

Total consultations attended 2021



47.485
attended per call



7.824
attended per email



13.902
attended per chat

YOU HAVE DOUBTS? CONTACT US



Teléfono
017



WhatsApp
900 116 117



Telegram
@INCIBE017



Web form



44.777

Notices to citizens about the **Antitbotnet** service



40.121

People participated in more of **200**

awareness-raising and training actions in the child's environment



14.752

self-assessments in the 'Do you know your risks?' section of Protect your Company



9.406

Visits to the 'cybersecurity itineraries broken down by business sectors'

Specialist Training



Around **800** students from **38** countries undergoing specialist training

OUR EVENTS



CyberSecurity Summer BootCamp

Specialist training for FCSE,
CERT and Policy Makers



ENISE

The leading event for
the cybersecurity sector



Safer Internet Day

Safe and responsible use
of technology in the field
of minors

YOU HAVE DOUBTS? CONTACT US

CYBERSECURITY HELPLINE



Phone
017



WhatsApp
900 116 117



Telegram
@INCIBE017



Web
form

For citizens, businesses, minors, parents and teachers.

Free and confidential

From 08.00 to 23.00, 365 days a year (Spain Only)

@incibe



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GOBIERNO
DE ESPAÑA

VICEPRESIDENCIA
PRIMERA DEL GOBIERNO
MINISTERIO
DE ASUNTOS ECONÓMICOS
Y TRANSFORMACIÓN DIGITAL

SECRETARÍA DE ESTADO
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