

INCIBE Root Appeal Process

Parties who contend that an INCIBE CNA (See link for a list of CNA under INCIBE's Root) is not in compliance with the CNA Rules may contact INCIBE Root about the issue.

- INCIBE Root will be the point of contact for escalation of issues regarding its CNAs.
- INCIBE Root will address CVE assignment issues from its CNAs that require escalation.
- In order to contact INCIBE Root regarding an issue, you can send a message with your concerns, issues, comments or questions to cve-coordination@incibe.es.
- INCIBE Root will contact the appropriate entities (Relevant CNA and Requester) to collect information relevant to the issue.
- After all the information is recollected, INCIBE Root will communicate its decision to all relevant parties once the disagreement or appeal has been fully considered. This result is final.
- If a CVE ID is assigned, the CVE Record will reflect that it has been assigned as the result of an escalated issue.

For a high-level description of the process, see [Section 9: Appeals Process](#).

For more information about CNA rules, see <https://cve.mitre.org/cve/cna/rules.html>.